

Please help us get it right when contacting you about your tenancy by completing this tenant profile. If you need help completing the form, or would like it in a different format or language please let us know.

General Details:

Name:

Address:

Telephone:

Email:

How you like to be contacted

- ☐ Phone Call
- ☐ Text Message (SMS)
- ☐ Email
- ☐ Letter in the Post
- ☐ In Person
- ☐ Other: _____

Best times to contact you

- ☐ Morning
- ☐ Afternoon
- ☐ Evening
- ☐ Weekdays only
- ☐ Other:

Any times you would prefer us to avoid?

Would you like to know a bit more about getting involved with the Association? If so tick this box and some one will contact you to discuss the ways you can join in our Tenant Participation activities:

☐

Support With Communication

- ☐ Explain things slowly and clearly
- ☐ Provide written information
- ☐ Help reading letters or forms
- ☐ I use a hearing aid or have hearing loss
- ☐ Information in a different language
- ☐ I find it hard to use the phone
- ☐ Large print or documents in a different format
- ☐ Other – tell us what: