

# OWNERS MEETINGS

Date	What	Focus on
23/11/21	Owners meeting	Wider Estate Management Issues across all three local authority areas.
06/12/21 – 10/12/21	Owner's consultation events – check back on the Association's Website & Facebook for more info.	Draft Factoring Policy, Promotion of January survey
11/01/22	Owners meeting	Your close – planning works for the next 3 to 5 years, review of reactive repairs policy, Insurance, Management Fee / Admin Fee.
January 2022	[Independent] Satisfaction Survey	General satisfaction with Factoring Service and focus on key aspects of draft policy.
22/02/22	Owner's meeting	The Written Statement of Service
29/03/22	Owner's meeting	Findings of Survey, feedback on consultation, where do we go from here.

Contact: Email: [enquiries@paragonha.org.uk](mailto:enquiries@paragonha.org.uk) or Tel: 01324 878050 to find out how you can get involved as an owner on a paragon estate.