



Registered under the Co-operative & Community Benefit Societies Act 2014 No. 252IR (S)
and with The Scottish Housing Regulator No HAL 298

Tenant Participation Annual Action Plan February 2025 – March 2025
This action plan has been developed in consultation with the Association's Tenant Scrutiny Panel.

We can produce this document in different formats such as in larger print or audio-format; we can also translate the document into various languages as appropriate.



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February 2025

| What | When (is specific date) | Who | Why | How will we know it's worked? |
|--|---|---|---|--|
| Shortlife working group – Review of ASB Policy | Monday 24 th February 2:00pm | Tenants / Staff | Ensure full engagement in review of policy. | Tenants attending meetings |
| TIS – Tenant Forum | Weds 26 th Feb 10:30am | Tenants | Opportunity to engage with other tenants and share good practice | Number of tenants attending |
| TS Blog on Website, promoted on Facebook | Carried forward from Dec / Jan plan | Joint blog on recent attendance at TIS Conference | Promotes the benefits of engagement | Feedback on blog and potentially new members for TS Panel |
| Tenant Participation promotion on Website and Facebook | | Housing Manager / TS Panel | Promotes tenant engagement | Increased engagement |
| Rent Consultation Feedback | End of February | Housing Manager | Explain to tenants how their feedback influenced the rent increase decision | |
| [Online / Emailed] -TS news-sheet | Carried forward from dec / Jan Plan | Tenant Scrutiny Panel | Promotion of action plan and timetable of activities | Increased engagement- new membership of tenant scrutiny panel. |

March 2025

| What | When (is specific date) | Who | Why | How will we know it's worked? |
|--|--|---|--|--|
| Tenant Scrutiny Panel Meeting | Monday 3 rd March 10:30am | TS Panel | | |
| TS Panel – Joint meeting with HMI Sub | Monday 10 th March 11:00am | TS Panel / HMI Sub | Preparation for Annual Return | |
| Site Visits (Focus on Waste Management) | [Provisional] Thursday 20 th March | TS Panel | Panel interested in looking at issues in more detail | |
| Facilitated meeting with Tenant Scrutiny Panel (no staff present) | [Provisional] Monday 24 th March | TS Panel | Opportunity for tenants to meet with TS Panel and discuss the things that matter to them | Tenants attending |
| Communications workshop | TBC | Housing Manager / TS Panel / Mgmt Cttee | Consideration of development of communication passport | Improved communication pathways |
| SLWG ASB review | TBC | Staff / Tenants | Ensure full engagement in review of policy. | Tenants attending meeting |
| Promotion of help available to mitigate fuel poverty / cost of living etc. | Ongoing | Housing Manager | Awareness that many households still experiencing financial hardship | Number of tenants signposted for support |