

# Rent Increase Feedback 2026/27



What tenants said about proposed rent increases and the rent increase decision 2026/27



We asked people about **rent** increases for 2026/27. Many people shared their thoughts. Thank you to everyone who took part. We listened to what you said.



We offered three options for the rent increase: **3.6%**, **4.3%**, and **4.6%**. We thought about these options carefully. We looked at how costs are going up.



People could share their thoughts in different ways. They could fill out a paper survey, go online, or talk on the phone. We also had group meetings.



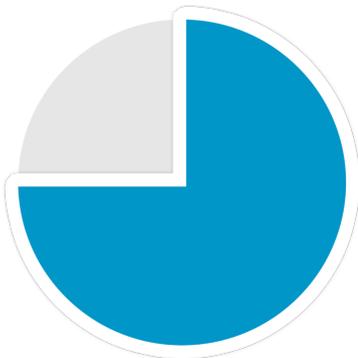
We sent out newsletters and made an **Easy Read** version. We wanted to make sure everyone could understand and join in.



The main things people cared about were keeping rents affordable, a good repair system, and improving homes.



Most people were happy with how we asked for their thoughts. We got 383 responses. Many people liked the **3.6%** increase option but people also favoured other views or offered no strong views



We decided on a **4.0%** rent increase. Some people will not pay more than £20 extra each month.



We chose this increase because we listened to what people said. We need to keep homes safe and nice. We also thought about the cost of living.



Our financial situation is good now, but we need to keep it that way. Prices might keep going up, so we picked a middle option.



We want to help if you find it hard to pay rent. Most people spend less than 25% of their money on rent.



If you need help with rent or other costs, please talk to us. We want to support you.



If you get **Housing Benefit**, we will tell the council about the new rent. If you get **Universal Credit**, you need to update your details.



We talked about **rent harmonisation** in 2024. This means making rents clearer for everyone. Changes will start in April 2026.



We will make these changes over 3 to 5 years. Many people liked this plan. We want to make sure everyone understands.



If you want to know more or join in with our activities, please contact us. We are here to help and listen.

Contact 01324 664966 or [enquiries@paragonha.org.uk](mailto:enquiries@paragonha.org.uk)

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