

Review of Anti-Social Behaviour Policy



Working Group meeting
Monday 24th February

AGENDA

1. Introductions / Apologies
2. Why are we reviewing the policy?
3. Context – The Facts and Figures
4. Timeframe
5. What is Anti-Social Behaviour – facilitated discussion
6. Topics for future meetings
7. Dates and Times of future meetings



2. Why are we reviewing?

Policy due for review

Need clearer guidance on what is / is not anti-social behaviour

Need to reflect the changing landscape increasing use of social media etc

3. Context – some facts and figures

Facts, Figures and Trends

Over the past three years, the reporting of antisocial behaviour (ASB) cases within our estates has remained relatively constant, with a slight dip in the last year. The data suggests sustained awareness and willingness to report issues, along with variations in the types of ASB incidents reported.

Yearly Breakdown of Cases

- **2021/22:** 57 total cases
- **2022/23:** 52 total cases
- **2023/24:** 48 total cases

Main Issues Faced

The analysis of ASB incidents reveals a consistent pattern in the types of issues reported, highlighting key areas that require attention:

Noise Complaints:

- **2021/22:** 15 cases
- **2022/23:** 19 cases
- **2023/24:** 19 cases

Trend: Noise complaints have consistently remained a prevalent issue across all reporting years



Tenancy Breaches:

- **2021/22:** 39 cases
- **2022/23:** 28 cases
- **2023/24:** 14 cases

Trend: While initially high, the number of tenancy breaches reported has shown a decrease in recent years. However, it remains a significant area of concern, indicating the necessity for enhanced tenant education and adherence to tenancy agreements.

Pets:

- **2021/22:** 3 cases
- **2022/23:** 3 cases
- **2023/24:** 7 cases

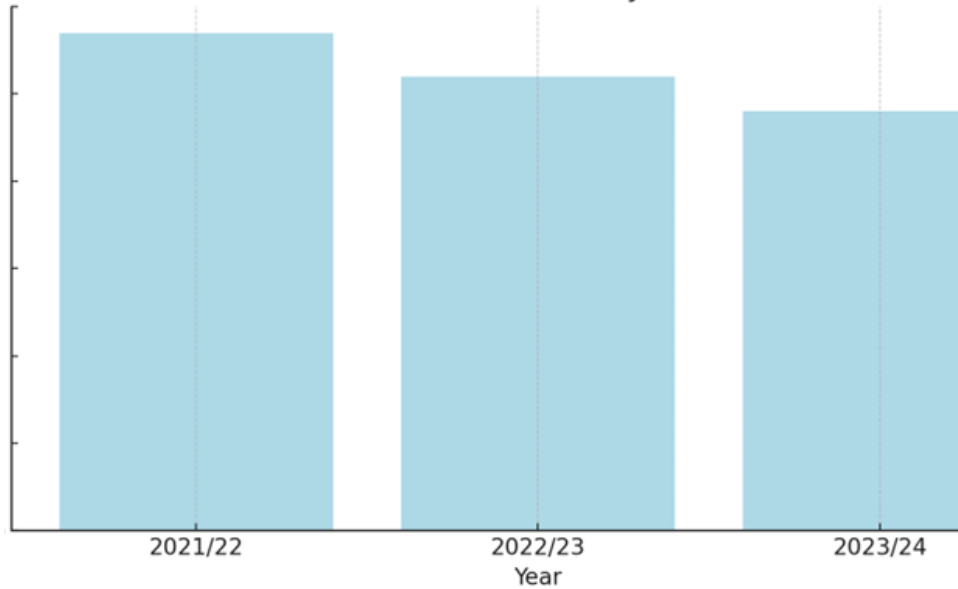
Trend: Reports regarding pets have increased, suggesting growing tensions or issues related to pet ownership and behaviour within the community. Since COVID-19, more people have acquired pets, which may contribute to the rise in complaints about pet-related issues, such as barking and fouling.

Other Issues:

- **Hate-related Incidents:** Reported in 2023/24, highlighting the need for awareness and preventive measures against discrimination.
- **Rubbish Complaints:** Consistently low but present proving that our work with waste management and regular estate inspections is paying off

Graph-ically Speaking

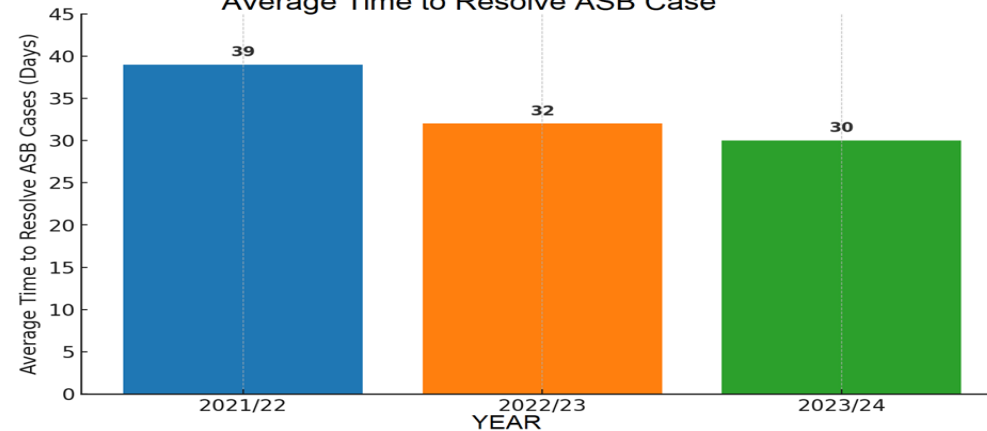
Total ASB Cases by Year



Breakdown of ASB Issues by Year



Average Time to Resolve ASB Case



4. TIMEFRAME

When	What	Who
10th to 14th February	Internal Audit of ASB	Auditors and Staff
Monday 24th February 14:00	First meeting of Short Life Working Group (SLWG) looking at Review of ASB Policy	Staff, Cttee & tenants
March – May 2025	4 further meetings of SLWG – dates / times to be agreed	Staff, Cttee & tenants
11th June 2025	Draft Policy to be approved by Management Committee for Consultation	Housing Manager
June to August 2025	Wider consultation on Draft Policy and completion of Equalities Impact Assessment	Estates Officer & SHO to lead
September 2025	Meeting of SLWG to review consultation responses and agree any amendments to the policy	Staff, Cttee & Tenants
8th October 2025	Policy to Management Committee for approval and implementation from 01/01/2026	Housing Manager

What is Anti-Social Behaviour?

[Bing Videos](#)

Generally:

Conduct that has caused, or is likely to cause harassment, alarm or distress to any person

In a housing context:

Conduct capable of causing nuisance or annoyance to a person in relation to that person's occupation of residential premises.

Or

Conduct capable of causing housing-related nuisance or annoyance to any person

Examples of [potentially house related]ASB

Drugs / Alcohol
misuse

Rowdy behaviour

Animal related
issues

Noise

Condition of
property / garden

Intimidation /
harassment

Vandalism, Litter,
flytipping

What about when
they take it online?

?????

What's not Anti-Social Behaviour (or is it)?

Children playing
indoors or out

Not cutting the
grass

A one off party

Housework? Does
it depend on the
timing

Smoking cannabis

Topics for Future meetings

- The impact of Anti-Social Behaviour / Use of Risk Assessment
- How should we categorise ASB?
- Solutions and Sanctions
- Timeframe – how quickly should we respond
- Anything else you'd like to look at?